GO by Spark - How to Clear Cache & Hard Reload?

This guide is intended for users who:
- Are experiencing issues logging in after a deployment,
- Are encountering API error messages when trying to edit a content blurb,
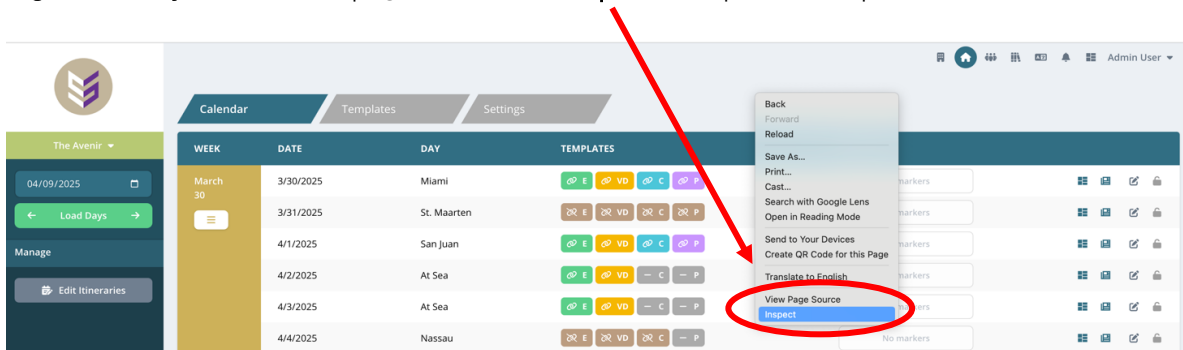- Or have been advised by the GO by Spark Support Team to perform a hard reload as a troubleshooting step.

Below are step-by-step instructions for clearing cache and performing a hard reload across the most common browsers.

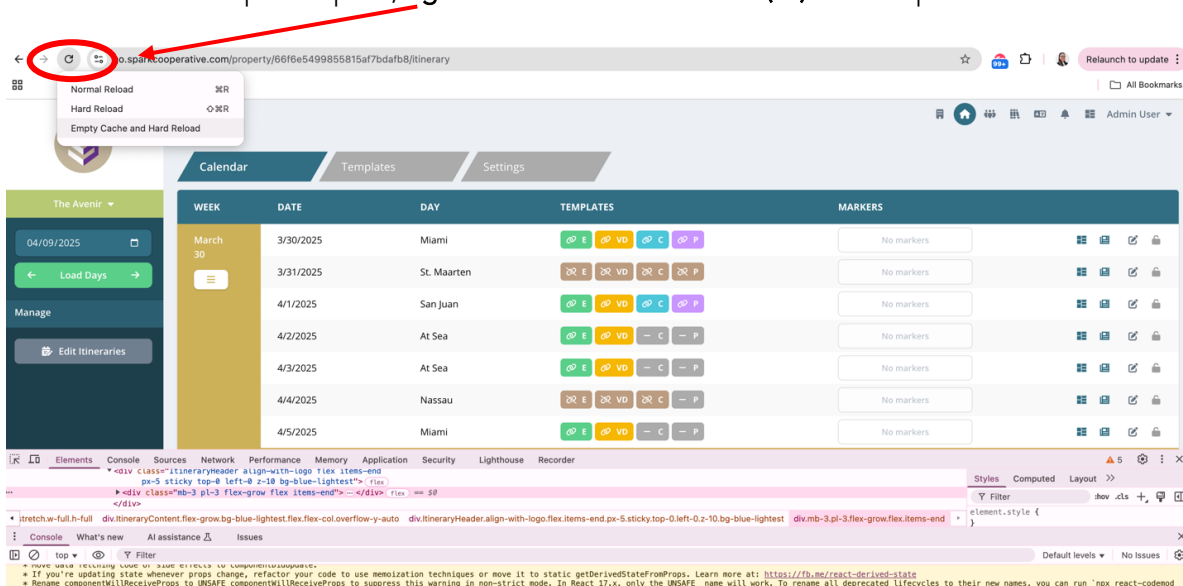## 🔵 Google Chrome / Microsoft Edge / Brave / Opera (Desktop)

These Chromium-based browsers support an easy way to do a hard reload and clear cache with Developer Tools open.
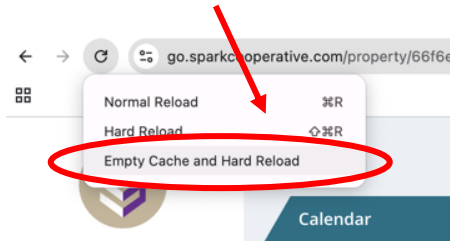
Steps:

1. **Right-click anywhere** on the page and select **"Inspect"** to open Developer Tools.

2. Once the DevTools panel opens, **right-click the Reload button (🔄)** at the top-left of the browser.

3. Click **"Clear Cache and Hard Reload."**

🟠 Mozilla Firefox (Desktop)

⚠️ *No "clear cache and hard reload" option via the Reload button, but you can do it manually.*

Option 1: Hard Reload

1. Press Ctrl + F5 (Windows/Linux) or Cmd + Shift + R (Mac).

Option 2: Clear Cache Manually

1. Click the **menu (☰)** > **Settings**.
2. Go to **Privacy & Security**.
3. Under **Cookies and Site Data**, click **Clear Data…**
4. Select **"Cached Web Content"** > click **Clear**.

🟢 Safari – macOS

⚠️ You'll first need to enable the **Developer Menu** (if not already enabled).

Enable Developer Menu:

1. Go to **Safari > Settings (or Preferences)**.
2. In the **Advanced** tab, check **"Show Develop menu in menu bar."**

Clear Cache and Hard Reload:

- To **clear cache**: Go to **Develop > Empty Caches**.
- To **hard reload**: Press Cmd + Option + R.